

## Good Neighbor Plan Report -- December 1-31, 2015

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The IFC's Residential Services Director will report the following information to the IFC Board of Directors and the Community House Advisory Committee before the 15<sup>th</sup> of each month.

| <b>Transitional Housing Program</b>                                 | <b>This Month</b> | <b>Total for the Year</b> | <b>This Month Last Year</b> | <b>Total for Last Year</b> | <b>% Change for Year</b> |
|---|-------------------|---------------------------|-----------------------------|----------------------------|--------------------------|
| New Admissions  | 6                 | 18                        |                             |                            |                          |
| Reversions to Stage I*  | 0                 | 0                         |                             |                            |                          |
| Departures from Stage I*  | 4                 | 14                        |                             |                            |                          |
| Total Stage I residents at the end of the month (20 bed capacity)   | 12                | n/a                       |                             |                            |                          |
|   |                   |                           |                             |                            |                          |
| Graduations to Stage II   | 1                 | 5                         |                             |                            |                          |
| Reversions to Stage II*   | 0                 | 0                         |                             |                            |                          |
| Departures from Stage II*   | 2                 | 5                         |                             |                            |                          |
| Total Stage II residents at the end of the month (20 bed capacity)  | 14                | n/a                       |                             |                            |                          |
|   |                   |                           |                             |                            |                          |
| Graduations to Stage III  | 4                 | 7                         |                             |                            |                          |
| Departures from Stage III*  | 0                 | 1                         |                             |                            |                          |
| Total Stage III residents at the end of the month (12 bed capacity) | 6                 | n/a                       |                             |                            |                          |
| Graduations from Program  | 3                 | 6                         |                             |                            |                          |
|   |                   |                           |                             |                            |                          |
| Average # of beds filled  | 35                | 36                        |                             |                            |                          |
| % of beds filled  | 67%               | 69%                       |                             |                            |                          |
|   |                   |                           |                             |                            |                          |

\*A summary account will be included in instances where program residents were downgraded to an earlier stage or suspended from the program because of rules infractions. The account will include a description of the infraction and/or length of suspension.

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| <b>Emergency Shelter – open due to general conditions</b>                                  | <b>This Month</b> | <b>Total for the Year</b> | <b>This Month Last Year</b> | <b>Total for Last Year</b> | <b>% Change for Year</b> |
|--|-------------------|---------------------------|-----------------------------|----------------------------|--------------------------|
| # of nights shelter open   | 10                | 25                        |                             |                            |                          |
| Average # of overnight guests  | 4                 | 2                         |                             |                            |                          |
| total # of guests, duplicated  | 39                | 63                        |                             |                            |                          |
| total # of guests, un-duplicated   | 11                | 24                        |                             |                            |                          |
| # of nights # of guests > 17*  | 0                 | 0                         |                             |                            |                          |
| <b>Emergency Shelter – open due to individual needs</b>                                    |                   |                           |                             |                            |                          |
| # of on-premises admissions resulting from police or emergency services request*           | 0                 | 3                         |                             |                            |                          |
| <b>Safety and Security</b>   |                   |                           |                             |                            |                          |
| # of guests admitted with current, government-issued photo ID                              | 9                 | 17                        |                             |                            |                          |
| # of guests admitted with other ID   | 0                 | 0                         |                             |                            |                          |
| # of guests admitted without ID*   | 2                 | 7                         |                             |                            |                          |
| # of scheduled visitors (i.e. service providers, meetings)                                 | 37                | 194                       |                             |                            |                          |
| # of walk-up visitors seeking shelter  | 3                 | 11                        |                             |                            |                          |
| # of other walk-up visitors (i.e. donations, public tours)                                 | 36                | 141                       |                             |                            |                          |
| # of times a resident or guest left Community House after curfew without authorization*    | 0                 | 0                         |                             |                            |                          |
| # of times when staff instructed someone to leave the premises*                            | 8                 | 26                        |                             |                            |                          |
| # of times when 911 and/or police are called to premises for non-medical reasons*          | 0                 | 0                         |                             |                            |                          |
| # of times a resident or guest charged with a crime that occurred on premises*             | 0                 | 0                         |                             |                            |                          |
| # of guests who were found to be a sex offenders staying on premises*                      | 0                 | 0                         |                             |                            |                          |
| <b>* if this occurs, the monthly report will include an explanation as well as a count</b> |                   |                           |                             |                            |                          |

**X** By checking this box, the Community House Residential Services Director affirms that a background check was administered to all prospective program residents before their admission into the transitional housing program.

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### **DEPARTURES FROM STAGE 1:**

- CH: trespassed for threatening staff.
- AJ: banned for disrespectful behavior toward staff.
- JB: moved out due to an inability to follow a plan to address learning gaps that was made after he had earned 6 warnings.

### **Voluntary departure**

- BO: moved into a trailer near family.

### **DEPARTURES FROM STAGE 2:**

#### **Voluntary departures:**

- LG: moved back in with his wife.
- JD: moved into an apartment.

### **DIRECTED TO LEAVE THE PREMISES.**

- 12/13: one person walked up to the facility seeking shelter and was advised of the intake procedure and was then instructed to leave the premises.
- 12/19: one person walked up to the facility seeking shelter and was advised of the intake procedure and was then instructed to leave the premises.
- 12/28: one person walked up to the facility seeking shelter and was advised of the intake procedure and was then instructed to leave the premises.
- One resident had a friend come to visit him at the shelter and staff explained she is not allowed to do so and asked her to leave premises
- Police brought in an individual for emergency shelter, but staff denied him as he has been banned for verbally abusive behavior.

### **GUESTS ADMITTED WITHOUT PHOTO ID:**

A photo was taken to provide the guest with an agency ID and the guest was referred to IFC Community Services for assistance obtaining government ID